

KICK-OFF COMIC

– I SPILLED THE SOUP...

Then Won Employee of the Month

Panel 1:

It was my first week as a waiter. I thought it'd be easy. Smile, serve, repeat.

How hard could it be? Turns out - very hard.



Panel 2:

Friday night. Full restaurant. I'm walking too fast. My tray wobbles. Soup bowls slide - and suddenly, SPLASH! Lobster bisque, everywhere. On the guests. On the carpet. On me.



Panel 3:

My heart stopped. The whole restaurant went silent.

I thought: "My career's over, right here, right now."



Panel 4:

But then I remembered what my trainer said: "When things go wrong—don't freeze. Show you care, take action, fix it."

I apologised sincerely, quickly cleaned up, offered complimentary desserts, and made sure every guest felt heard.



Panel 5:

Instead of staying upset, the guests started laughing, joking about my "spectacular soup stunt."

"You've turned it around nicely," my manager whispered.



Panel 6:

Exactly one month later, the impossible happened—I won Employee of the Month. Why? Not because I never made mistakes. But because of how I handled them. The Lesson? It's not about being perfect.

It's about having the right mindset. Mistakes will happen. It's how you respond that makes you stand out.



3 Mindset Tips to Remember:

- Mistakes are your best teachers.
- Guests notice your actions, not your slip-ups.
- Confidence grows from facing challenges, not avoiding them.

Quick Recap:

Mistake → Quick Action → Positive Outcome (Soup spill) → (Fast clean-up, sincere apology, offer solutions) → (Happy guests, impressed manager, personal growth)

